## **Human Resources**

## **Department Overview**

The Human Resource Department is responsible for the county's human resources, employee benefits and payroll functions. The department must adhere to pertinent federal and state laws, rules and regulations dealing with payroll, Human Rights, Civil Rights, Union Agreements, Health Benefits and Pensions. The Department maintains, interprets and modifies the County Personnel Policies.

Activities include ensuring compliance with federal and state laws, regulations and county policies encompassing management and general employment practices; review of current and requested staffing; human resource development; employee and labor relations; workplace health, safety and security; along with compensation and benefits -- including payroll processing.

Pay and benefit programs are administered for approximately 473 employees. The retirement and health benefits program are also extended to approximately 28 retirees at this time.

The department continues to provide necessary training for Elected Officials, Department Heads, Supervisors and County Employees relative to safety and health in the workplace, as well as complying with state and federal laws and County Personnel Policies. The office supports the needs of special district trustees that have employees or are contemplating having employees. The Human Resource Director is assigned the duty of compliance with the federally mandated Americans with Disability Act (ADA).

The Department will continue to focus on maintaining a high level of professionalism, with an understanding of the confidential nature of the office and the need to care for county employees in a nurturing and trustworthy manner.

### **Department Goals**

- Developing a Managers Handbook and create a checklist of Human Resources laws, rules, regulations and policies.
- Continue education for HR staff on conduction of empathetic intervention and convey professionalism and appropriate confidentiality.
- Research Market information for wage and benefits compensation.
- Educate departments about the benefits of remembering and appreciation of employees.
- Continue assisting departments with behavioral interviewing for new employees.
- Support employees in a professional and courteous manner.
- Assist users in creating a work environment that is conducive to providing the best possible services to the public, other government agencies and County departments.
- Maintain a safe, productive, confidential work environment.
- Maintain ADA compliance for County within available funding.

## **Recent Accomplishments**

- Office seen as a helpful, impartial and confidential resource.
- Implemented web based communication, forms, rules, employee information and, job openings.
- Train Elected Officials, Department Heads and supervisors in recruiting employees with appropriate behavioral interactive skills and necessary expertise for positions and promotions.
- Conducted numerous wage surveys for various departments and positions and for union negotiation to insure competitive compensation for employees.
- Developed process to address conflict issues at the earliest possible time.
- County departments are ADA compliant.
- Developed turnover reports for analysis and recruit and retention purposes.

## **GENERAL GOVERNMENT**

## **Human Resources**

# **Department Budget**

Object of Expenditure	•	Actual FY 2007	Final FY 2008	Actual FY 2008	Request FY 2009	eliminary Y 2009	Final FY 2009
Personnel		\$224,345	\$ 310,387	\$ 248,188	\$299,044	\$ 309,812	\$ 310,805
Operations		44,352	56,413	70,100	47,479	47,000	47,000
Debt Service		-	-	-	-	-	-
Capital Outlay		3,901	6,000	3,492	-	-	-
Transfers Out		-	-	-	-	-	-
	Total	\$ 272,598	\$ 372,800	\$ 321,780	\$ 346,523	\$ 356,812	\$ 357,805
Budget by Fund Grou	р						
General Fund		\$272,598	\$ 372,800	\$ 321,780	\$346,523	\$ 356,812	\$ 357,805
Special Revenue Funds		-	-	-	-	-	-
Debt Service Funds		-	-	-	-	-	-
Capital Project Funds		-	-	-	-	-	-
Enterprise Funds		-	=	=	-	-	-
Internal Service Funds		-	-	-	-	-	-
Trust & Agency Funds		-	-	-	-	-	-
	Total	\$ 272,598	\$ 372,800	\$ 321,780	\$ 346,523	\$ 356,812	\$ 357,805
Funding Sources							
Tax Revenues		\$120,611	\$ 103,530	\$ 102,495	\$123,686	\$ 120,987	\$ 103,530
Non-Tax Revenues		136,991	177,603	174,051	177,603	177,603	177,603
Cash Reappropriated		14,996	91,667	45,235	45,235	58,222	76,672
	Total	\$ 272,598	\$ 372,800	\$ 321,780	\$ 346,523	\$ 356,812	\$ 357,805

## **Department Personnel**

Per			
No	FT/PT	Title	FTE
1	Full-Time	HR Director	1.00
1	Full-Time	HR/Payroll Acct. Coordinator	1.00
1	Full-Time	HR Assistant	1.00
1	Full-Time	Payroll Technician	1.00
1	Full-Time	Administrative Support	1.00
1	Full-Time	HR Assistant	0.75

Total Program FTE 5.75

## **Human Resources**

## 2009 Budget Highlights

#### Personnel

Reduction of Payroll position and filling of HR Payroll Technician not filled in FY 08

#### **Operations**

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#### **Capital**

No requests

## **County Commission Goals/Department Response**

The County Commission established a set of overarching goals for the county government. Listed below, are the County Commission's goals, followed by the methods by which Human Resources is striving to fulfill these goals.

#### **Exceptional Customer Service**

- All departments compliant with laws, regulations and County Commission policies.
- Develop a Manager's Handbook and create a checklist of HR related matters.
- Office to be seen as a helpful, impartial and confidential resource.

#### **Be Model for Excellence in Government**

- Staff appreciation is appropriate and timely.
- Assist Departments in behavioral interviewing for employee recruitment.
- Maintain competitive wages and benefits.
- Inspire high degree of employee moral.

#### **Improve Communications**

- Develop communication process for Human Resources with County Commission.
- Implement regular meetings with HR and Elected Officials and Department Heads.

#### To be the Employer of Choice

- Recruit new employees that have appropriate behavioral interactive skills and necessary expertise.
- Competitive compensation system for all employees.
- Educate Departments of the benefits to appreciating their employees.

## **Human Resources**

## **WORKLOAD INDICATORS/PERFORMANCE MEASURES**

Workload Indicators	Actual	Actual	Estimated	Projected
Indicator	FY 2006	FY 2007	FY 2008	FY 2009
1 . Education classes provided	1	3	5	-
2 . Positions Advertised		155	170	_
3. Number of Policies and Procedures updated		3	Entire	-
4. Investigations, compliants or grievances.	120	4	_	-
5 Number of Request for Reclassifications promotions		14	20	_
6 . Checks processed	10,383	11,665	13,015	_
7 . Budgeted Full Time Equivalents	432.61	455.00	470.00	_
8 . New Hires		142	150	0

Performance Measures	Actual	Actual	Estimated	Projected
Measure	FY 2006	FY 2007	FY 2008	FY 2009
1 . Percent of favoriable findings		100%	100%	0%
2 . 95% Grievances Resolved in Stage 1		100%	100%	0%
3. 100% Employee Wage / Benefit participation paperwork		100%	100%	0%
completed on time.				0
4. Maintain Compensation package within 5% of market		100%	100%	0%

## Comments